### AutoTextMe – Phase One Integration AV Ref # 719

### **About:**

HITS is now a Phase One integrator with autotext.me



With this integration, HITS sends....

- 1. Customer
- 2. Vehicle
- 3. Ticket # (RO#)
- 4. Vehicle Status
- Contact information

....to the AutoTextMe board.



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Once on the AutoTextMe board, you can communicate with customers via 2-way text, update vehicles statuses for workflow tracking, or perform digital vehicle inspections.

To send HITS tickets (both Quotes & Workorders) to AutoTextMe, you must.

- **1.** Have a vehicle on the ticket (either a system vehicle or a write-in vehicle)
- 2. Set the vehicle status on the HITS ticket

Vehicles will stay on the AutoText.Me board until you either:

- 1. CLOSE the customer's HITS ticket, or
- 2. You click the CLOSE status on the AutoText.Me board



## **How To Integrate:**

To integrate AutoText.Me with HITS, please first notify AutoText.Me that you would like integrate with HITS.

The AutoText.Me team will set your AutoText.Me system for integration and then forward your Account Information to <a href="tech@aasys.com">tech@aasys.com</a>.

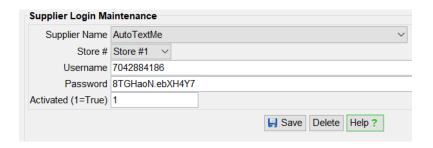
# Stay Tuned:

Stay tuned for continued enhancements to the integration between AutoText.Me and HITS. Future enhancements include 2-way vehicle status updating, digital inspection, and streamlining 2-way texting between the two platforms.

#### HITS TECH SUPPORT ONLY:

### AutoTextMe will supply:

- 1. clientCode= 8TGHaoN.ebXH4Y7
- 2. shop\_number: 7042884186
- 3. Calling URL: <a href="https://mavericktire.autotext.me/api/v1/customers">https://mavericktire.autotext.me/api/v1/customers</a>





!!! Send a CONFIRMATION email to both CLIENT & AUTOTEXTME when activated.