

## Vehicle – Vehicle History AV Ref # 637

There is also a video showing how to perform this function:  
Vehicle – Customer & Vehicle History (3:22) – AV Ref# 405

### About:

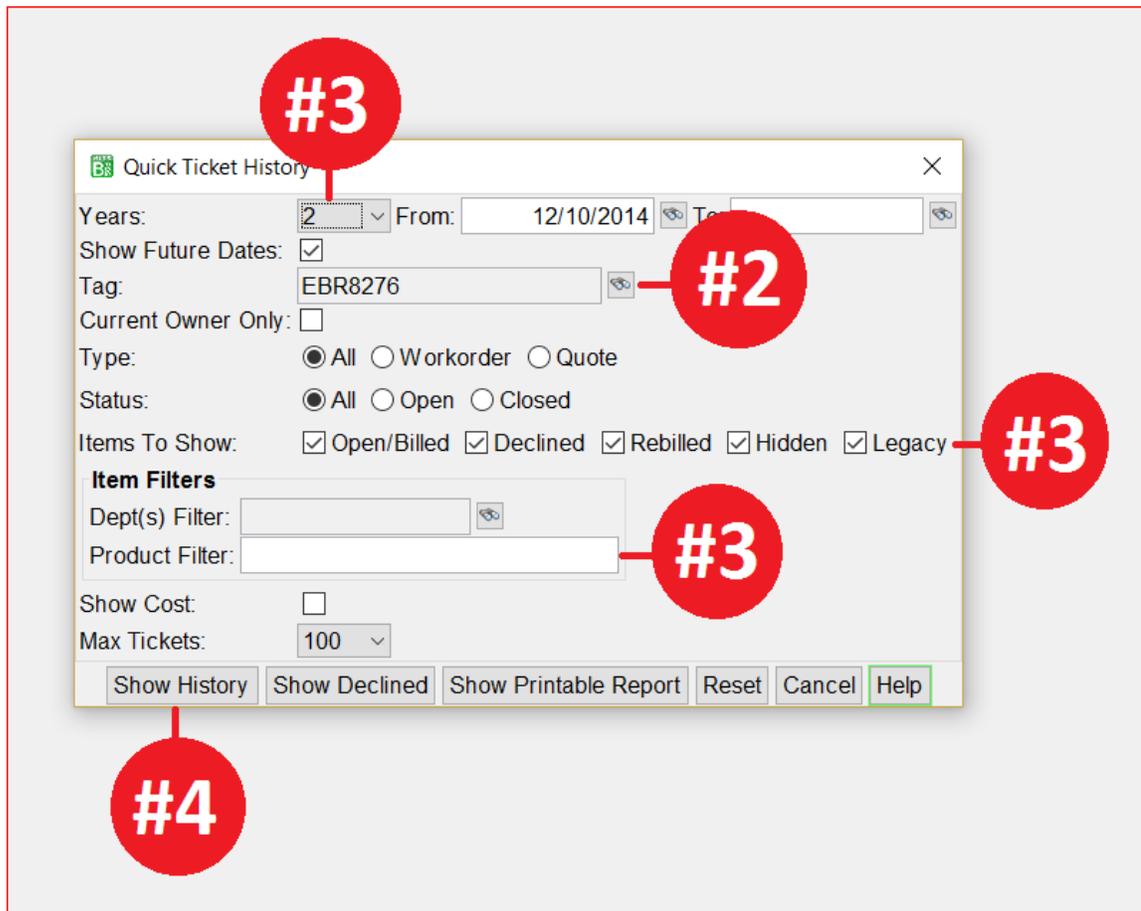
One of the most powerful tools at your disposal is quick and easy access to accurate and detailed Vehicle history. BPOS makes it incredibly easy to access Vehicle history directly from an invoice or directly from the Vehicle Quick History Icon on the toolbar.

### How:

1. You can easily access a Vehicle's history by going to **Views** → **Sales Counter** → Click on the **History** icon beside the **Vehicle** icon:



2. On the **Quick Ticket History** selection screen (shown below), if the correct tag isn't already the Active tag showing, you can click on the binoculars beside **Tag** field to find your specific tag.
3. Make any other selections necessary. For example, you could expand the date range, search for only quotes, or even search for a specific product #. Please note, any selections will be retained temporarily until either you log out and log back into BPOS or you make changes to the lookup selections the next time you use it.
4. Click on **Show History** button:



The screenshot shows the 'Quick Ticket History' dialog box with the following fields and controls:

- Years:** 2 (dropdown)
- From:** 12/10/2014 (date field)
- Show Future Dates:**
- Tag:** EBR8276 (text field with binoculars icon)
- Current Owner Only:**
- Type:**  All  Workorder  Quote
- Status:**  All  Open  Closed
- Items To Show:**  Open/Billed  Declined  Rebilled  Hidden  Legacy
- Item Filters:**
  - Dept(s) Filter:** (text field with binoculars icon)
  - Product Filter:** (text field)
- Show Cost:**
- Max Tickets:** 100 (dropdown)
- Buttons:** Show History, Show Declined, Show Printable Report, Reset, Cancel, Help

Numbered callouts in red circles:

- #3** points to the binoculars icon next to the Tag field.
- #2** points to the binoculars icon next to the Tag field.
- #3** points to the binoculars icon next to the Dept(s) Filter field.
- #3** points to the binoculars icon next to the Product Filter field.
- #3** points to the binoculars icon next to the Tag field.
- #4** points to the Show History button.

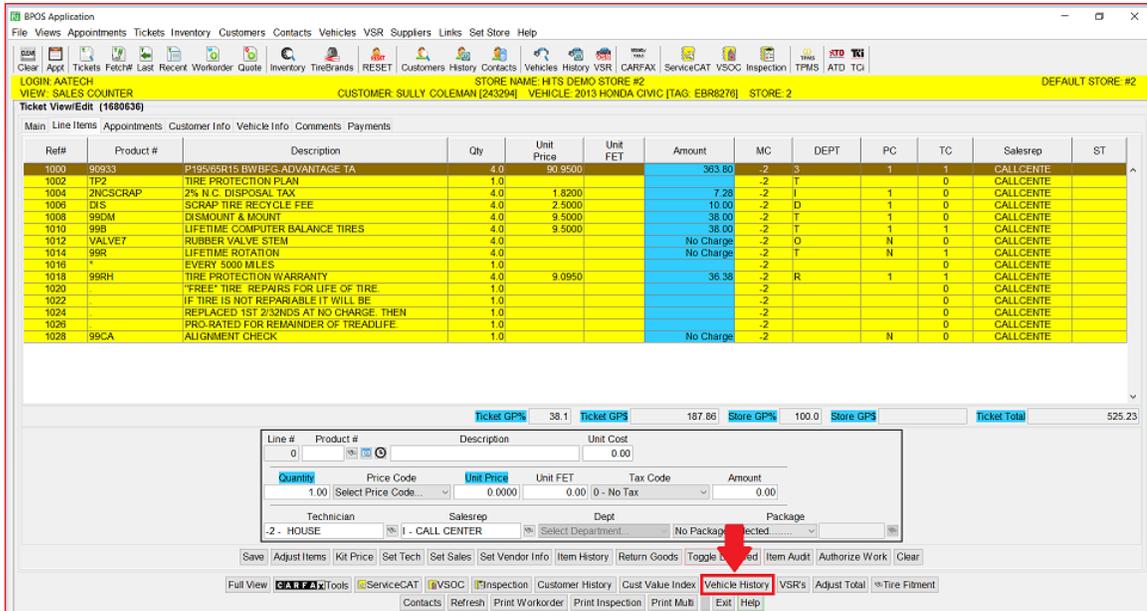
- From the **Quick Vehicle Report For Tag** screen (shown below), you can review with your customer the past work, past declined work, or even print the customer a report of past work done.

Quick Vehicle Report For Tag [EBR8276] From 12/10/2014

Ticket Date	Ticket #	Product #	Description	QTY	PC	Amount	ST	Dept	ST#	Tech	SR#	Mileage	Inv2Inv Mileage	Life2Date Mileage	Unit Price	To
11/01/2016	1680682	Closed Workorder	* COMPLETE BRAKE JOB (BCBJ) *	1.00		0.00			2			32000.0				9
		OPP	19B3296 Rear Right Rebuilt Caliper With Ha	1.00		155.95	G			-2.0000	B				155.9500	
		OPP_CORE	140 00	1.00		0.00	G			-2.0000	B				61.9500	
		OPP	31420 Rear Disc Brake Rotor	2.00		123.90	G			-2.0000	B				30.9500	
		OPP	17321 Rear Drum Hardware Kit	1.00		30.95	G			-2.0000	B				155.9500	
		OPP	19B3299 Rear Left Rebuilt Caliper With Har	1.00		155.95	G			-2.0000	B				48.9500	
		OPP_CORE	140 00	1.00		0.00	G			-2.0000	B				29.9500	
		OPP	MK0914 Front Premium Semi Metallic Pads	1.00		48.95	G			-2.0000	B				39.9500	
		OPP	13235 Rear Disc Hardware Kit	1.00		29.95	G			-2.0000	B				104.7277	
		OPP	627 Rear New Brake Shoes	1.00		39.95	G			-2.0000	B					
		OPL_B	Remove & Replace Brake Shoes &/Or Pads - A	1.00		188.51	E			-2.0000	B					
			* LUBE OIL & FILTER SERVICE (LOFS) *	1.00		0.00	T			-2.0000	B					
			*** SPEC Viscosity (2W-20)	1.00		0.00	T			-2.0000	B					
			*** SPEC Recommended Engine Oil [API]	1.00		0.00	T			-2.0000	B					
			*** SPEC Engine Oil Capacity [3.9]	1.00		0.00	T			-2.0000	B					
		M020S	M020S 0W20 FULL SYNTHETIC	3.90	K	27.11	B			-2.0000	B				6.9512	
		T4612SP	T4612SP OIL FILTER OIL FILTER	1.00	K	3.95	B			-2.0000	B				3.9500	
		OPL_D	Remove & Replace Engine Oil Filter	0.20	I	0.00	B			-2.0000	B					
		OPL_D	* Drain & Refill Engine Oil	0.20	I	0.00	B			-2.0000	B					
		PKG-LOFS-1	PKG-LOFS-1	1.00		0.00	B			-2.0000	B					
		99LOFM	OIL SERVICE LABOR	1.00	K	30.00	B			-2.0000	B				30.0000	
		99PM	COURTESY CHECK & TOP OFF FLUIDS	1.00	K	0.00	G			-2.0000	B					
		99R	ROTATE TIRES/OK & ADJUST TIRE PSI	1.00	K	0.00	T			-2.0000	B					
		7	RESET OIL & TPMS LIGHT	1.00	K	0.00	X			-2.0000	B					
		GB134	FLUID ANALYSIS	1.00	K	0.00	J			-2.0000	B					
		>>>>>>>>>>	PACKAGE TOTAL	1.00	K	0.00	E			-2.0000	B					
		EF	ENVIRONMENTAL DISPOSAL FEE	1.00	I	3.00	X			-2.0000	B				3.0000	
		QIF	COURTESY INSP	1.00		0.00	L			-2.0000	B					
		SS99_2	SHOP SUPPLY CHARGE	1.00		44.73	X			-2.0000	B				44.7300	
10/24/2016	1680678	Closed Workorder	* TIMING BELT (MRTB) *	1.00		0.00			2			32000.0	7019.2	7019.2		3
		OPP	5060625 Serpentine Belt	1.00		61.95	G			-2.0000	B				61.9500	
		OPL_B	Remove & Replace Water Pump	1.00		198.99	E			-2.0000	B				104.7315	
		SS99_2	SHOP SUPPLY CHARGE	1.00		20.88	X			-2.0000	B				20.8800	
07/29/2016	1680638	Open Workorder	1956SR16 BEG ETC	4.00	3	323.80	H			-2.0000	I				80.9500	4
		T22	TIRE PROTECTION PLAN	1.00		0.00	T			-2.0000	I					
		2NCSRAP	2% N.C. DISPOSAL TAX	4.00	I	6.48	I			-2.0000	I				1.6200	
		DIS	SCRAP TIRE RECYCLE FEE	4.00	I	10.00	D			-2.0000	I				2.5000	
		99DM	DISMOUNT & MOUNT	4.00	I	38.00	T			-2.0000	I				9.5000	
		99	REMOVE COMPUTER BY MISC DEPT	1.00		0.00	T			-2.0000	I				0.0000	

**Closed Ticket Operations**

- You can also access the **Vehicle History Scan** directly from a workorder (shown below). At any point while in an invoice, you can click on the **Vehicle History** Button at the bottom of the screen to access the vehicle's history:



**BPOS Application**  
 File Views Appointments Tickets Inventory Customers Contacts Vehicles VSR Suppliers Links Set Store Help  
 LOGIN: AATECH STORE NAME: HTS DEMO STORE #2 CUSTOMER: SULLY COLEMAN [243294] VEHICLE: 2013 HONDA CIVIC [TAG: EBR8276] STORE: 2  
 Ticket View/Edit (1680636)  
 Main Line Items Appointments Customer Info Vehicle Info Comments Payments

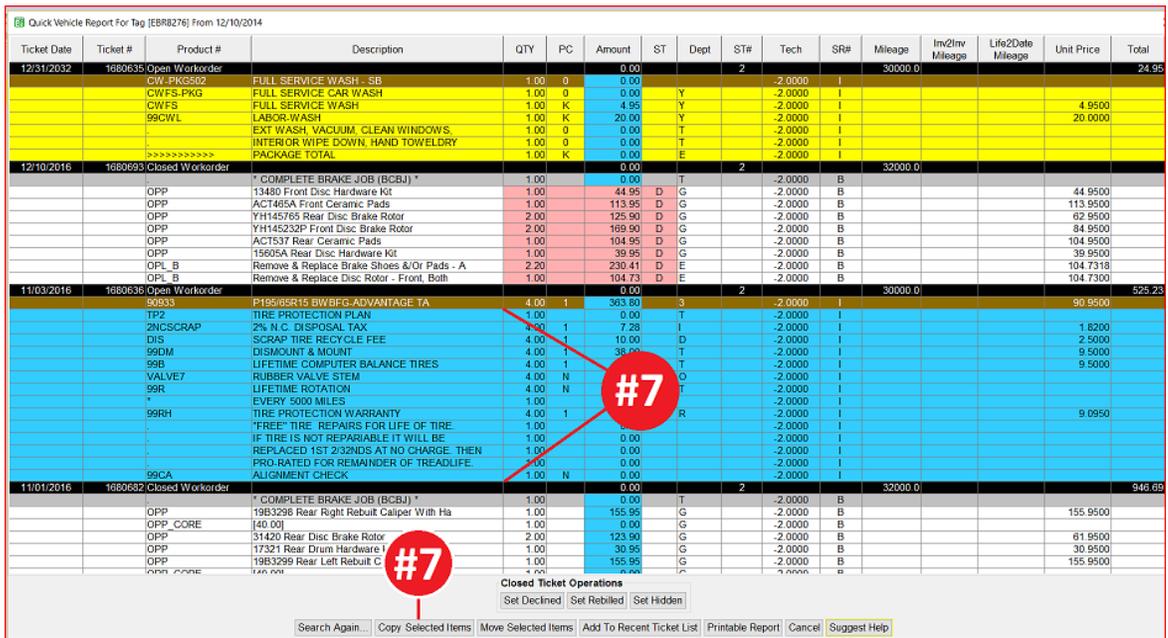
Ref#	Product #	Description	Qty	Unit Price	Unit FET	Amount	MC	DEPT	PC	TC	Salesrep	ST
1000	90933	P19565R15 BWBFG-ADVANTAGE TA	4.0	90 9500		363.80	-2	3	1	0	CALLCENTE	
1002	TP2	TIRE PROTECTION PLAN	1.0			0.00	-2	T		0	CALLCENTE	
1004	2NCSCRAP	2% N.C. DISPOSAL TAX	4.0	1 8200		7.28	-2	I	1	0	CALLCENTE	
1006	DIS	SCRAP TIRE RECYCLE FEE	4.0	2 5000		10.00	-2	D	1	0	CALLCENTE	
1008	99DM	DISMOUNT & MOUNT	4.0	9 5000		38.00	-2	T	1	0	CALLCENTE	
1010	99B	LIFETIME COMPUTER BALANCE TIRES	4.0	9 5000		38.00	-2	T	1	1	CALLCENTE	
1012	VALVE7	RUBBER VALVE STEM	4.0			No Charge	-2	O	N	0	CALLCENTE	
1014	99R	LIFETIME ROTATION	4.0			No Charge	-2	T	N	1	CALLCENTE	
1016	+	EVERY 5000 MILES	1.0				-2			1	CALLCENTE	
1018	99RH	TIRE PROTECTION WARRANTY	4.0	9 0950		36.38	-2	R	1	0	CALLCENTE	
1020	+	"FREE" TIRE REPAIRS FOR LIFE OF TIRE	1.0				-2			0	CALLCENTE	
1022	+	IF TIRE IS NOT REPAIRABLE IT WILL BE	1.0				-2			0	CALLCENTE	
1024	+	REPLACED 1ST 2/32NDS AT NO CHARGE. THEN	1.0				-2			0	CALLCENTE	
1026	+	PRO-RATED FOR REMAINDER OF TREADLIFE.	1.0				-2			0	CALLCENTE	
1028	99CA	ALIGNMENT CHECK	1.0			No Charge	-2		N	0	CALLCENTE	

Ticket GP%: 38.1 Ticket GPS: 187.86 Store GP%: 100.0 Store GPS: Ticket Total: 525.23

Line # 0 Product # Description Unit Cost 0.00  
 Quantity 1.00 Price Code Unit Price Unit FET Tax Code Amount 0.0000 0.00 0 - No Tax 0.00  
 Technician Salesrep Dept Package  
 2 - HOUSE I - CALL CENTER Select Department No Package Selected

Save Adjust Items Kit Price Set Tech Set Sales Set Vendor Info Item History Return Goods Toggle Rejected Item Audit Authorize Work Clear  
 Full View CARFAX Tools ServiceCAT VSOC Inspection Customer History Cust Value Index Vehicle History VSRS Adjust Total Tire Fitment  
 Contacts Refresh Print Workorder Print Inspection Print Mult Exit Help

- You can even copy prior work or Declined line items from prior tickets within the Vehicle History screen to your current ticket by highlighting the lines you wish to copy and hitting the **Copy Selected Line Items**:



**Quick Vehicle Report For Tag [EBR8276] From 12/10/2014**

Ticket Date	Ticket #	Product #	Description	QTY	PC	Amount	ST	Dept	ST#	Tech	SR#	Mileage	Inv2Inv Mileage	Life2Dfale Mileage	Unit Price	Total
12/31/2032	1680635	Open Workorder				0.00			2			30000.0				24.95
		CW-PKS502	FULL SERVICE WASH - SB	1.00	0	0.00				-2.0000	I					
		CWFS-PKG	FULL SERVICE CAR WASH	1.00	0	0.00		Y		-2.0000	I					
		CWFS	FULL SERVICE WASH	1.00	K	4.95		Y		-2.0000	I				4.9500	
		99CWL	LABOR WASH	1.00	K	20.00		Y		-2.0000	I				20.0000	
			EXT WASH, VACUUM, CLEAN WINDOWS, INTERIOR WIPE DOWN, HAND TOWEL DRY PACKAGE TOTAL	1.00	0	0.00		T		-2.0000	I					
				1.00	K	0.00		E		-2.0000	I					
12/10/2016	1680693	Closed Workorder				0.00			2			32000.0				
		+	COMPLETE BRAKE JOB (BCBJ) *	1.00		0.00		T		-2.0000	B					
		OPP	13480 Front Disc Hardware Kit	1.00		44.95		D	G	-2.0000	B				44.9500	
		OPP	ACT485A Front Ceramic Pads	1.00		113.95		D	G	-2.0000	B				113.9500	
		OPP	YH145765 Rear Disc Brake Rotor	2.00		125.90		D	G	-2.0000	B				82.9500	
		OPP	YH45232P Front Disc Brake Rotor	2.00		169.90		D	G	-2.0000	B				84.9500	
		OPP	ACT537 Rear Ceramic Pads	1.00		104.95		D	G	-2.0000	B				104.9500	
		OPP	15605A Rear Disc Hardware Kit	1.00		39.95		D	G	-2.0000	B				39.9500	
		OPL_B	Remove & Replace Brake Shoes &/Or Pads - A	2.20		230.41		D	E	-2.0000	B				104.7318	
		OPL_B	Remove & Replace Disc Rotor - Front, Both	1.00		104.73		D	E	-2.0000	B				104.7300	
11/03/2016	1680636	Open Workorder				0.00			2			30000.0				525.23
		90933	P19565R15 BWBFG-ADVANTAGE TA	4.00	1	903.80		3		-2.0000	I				90.9500	
		TP2	TIRE PROTECTION PLAN	1.00		0.00		T		-2.0000	I					
		2NCSCRAP	2% N.C. DISPOSAL TAX	4.00	1	7.28		I		-2.0000	I				1.8200	
		DIS	SCRAP TIRE RECYCLE FEE	4.00	1	10.00		D		-2.0000	I				2.5000	
		99DM	DISMOUNT & MOUNT	4.00	1	38.00		T		-2.0000	I				9.5000	
		99B	LIFETIME COMPUTER BALANCE TIRES	4.00	1	9.5000		T		-2.0000	I				9.5000	
		VALVE7	RUBBER VALVE STEM	4.00	N			O		-2.0000	I					
		99R	LIFETIME ROTATION	4.00	N			O		-2.0000	I					
		+	EVERY 5000 MILES	1.00						-2.0000	I					
		99RH	TIRE PROTECTION WARRANTY	4.00	1	9.0950		R		-2.0000	I				9.0950	
		+	"FREE" TIRE REPAIRS FOR LIFE OF TIRE	1.00						-2.0000	I					
		+	IF TIRE IS NOT REPAIRABLE IT WILL BE	1.00						-2.0000	I					
		+	REPLACED 1ST 2/32NDS AT NO CHARGE. THEN	1.00						-2.0000	I					
		+	PRO-RATED FOR REMAINDER OF TREADLIFE.	1.00						-2.0000	I					
		99CA	ALIGNMENT CHECK	1.00	N	0.00				-2.0000	I					
11/01/2016	1680632	Closed Workorder				0.00			2			32000.0				946.68
		+	COMPLETE BRAKE JOB (BCBJ) *	1.00		0.00		T		-2.0000	B					
		OPP	19B3298 Rear Right Rebuilt Caliper With Ha	1.00		155.95		G		-2.0000	B				155.9500	
		OPP_CORE	[40.00]	1.00		0.00		G		-2.0000	B					
		OPP	31420 Rear Disc Brake Rotor	2.00		123.90		G		-2.0000	B				61.9500	
		OPP	11321 Rear Drum Hardware I	1.00		30.95		G		-2.0000	B				30.9500	
		OPP	19B3299 Rear Left Rebuilt C	1.00		155.95		G		-2.0000	B				155.9500	
		OPP_CORE	[40.00]	1.00		0.00		G		-2.0000	B					

Closed Ticket Operations  
 Set Declined Set Rebuilt Set Hidden  
 Search Again... Copy Selected Items Move Selected Items Add To Recent Ticket List Printable Report Cancel Suggest Help

(Continued on next page)

## **Option Settings:**

You can edit the permanent defaults Vehicle History Selection screen by going to Views → Administration & Utilities → Store → View/Edit Default Settings → Quick Customer/Vehicle History Reports.

*\*\*Note* – Users must have password permission to access View/Edit Default Settings (P99). If you need to give a user permission to have the permission setting, please contact your system administrator.