

## Gift Card Processing

### Method #1:

1. Purchase gift cards from your vendor of choice (usually your credit card processor).
2. Set up a product code in BPOS for **GIFT CARD** with cost (usually somewhere around .10 cents) in **Inventory Add/Edit/Delete**.
3. Set up a Credit Card Code **GC** for Gift Card (Call Tech Support for help).
4. When a customer purchases a gift card, sell on an invoice as a line item #GIFT CARD with the price being whatever amount the customer is choosing to spend on it:

Ticket View/Edit (104948)					
Main	Line Items	Appointments/Status	Customer Info	Vehicle Info	Payments
Ref#	Product #	Description	Qty	Unit Price	
1000	GIFT CARD	GIFT CARD PURCHASE	1.0	500.0000	

5. Activate the gift card via your credit card terminal.

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- When a customer returns and uses the gift card, it is treated just like any other credit card payment method and processed through BPOS using credit card code GC. If you purchased the card via Merchant Partners, you will swipe the card like any other credit card. If you use a different credit card processor, your steps to redeem the card may vary:

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[Cash/Credit Payments](#)
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Total	648.64
Misc Adjustment	0.00
Cash & Checks Tendered	0.00
Check/Cash #1	SELECT... 0.00
Check/Cash #2	SELECT... 0.00
Change	0.00
Credit Card #1	GC 500.00
Credit Card #2	M 148.64
Credit Card #3	0.00
Credit Card #4	0.00
Balance Due	0.00

[Clear](#)
[Apply Customer's Default A/R Terms](#)
[Authorize Charges](#)
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- When transferring into Quickbooks, etc. – GC payments and redemptions are normally mapped to whatever G/L account you use for Gift Cards/Coupons so that the Gift cards are NOT processed as income for a 2<sup>nd</sup> time.

Note: Using this method will inflate sales in BPOS once the gift card is redeemed because BPOS will account for both the gift card sale and then the merchandise sale. As long as the credit card GC is mapped properly in Quickbooks, your profit will report correctly in your payables program.

## Method #2:

- Instead of setting up a new credit card code GC for gift cards, set up a new PCD!-GC line item and use on customer's workorder when they redeem the gift card.

Note: When using this method, your daily credit card totals in BPOS versus your credit card totals via Merchant Partners will be off the amount of the gift card for that day:

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Main	Line Items	Appointments/Status	Customer Info	Vehicle Info	Payments
Ref#	Product #	Description	Qty	Unit Price	
1000	58028	225/60R16 T/A ADVANTAGE	4.0	131.6500	
1002	MB	TIRE MOUNT & BALANCE	4.0	5.0000	
1004	VALVE	VALVE STEMS	4.0	1.0000	
1006	SCRAP	2% NC SCRAP TAX	4.0	2.1000	
1008	OP	OP	1.0	50.0000	
1010	PCDI-GC	GIFT CARD REDEMPTION	-1.0	500.0000	
1012	SS99-1	SHOP SUPPLIES/ENVIRONMENT FEE	1.0	2.5000	